



Santa Cruz Consolidated Emergency Communications Center

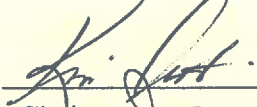
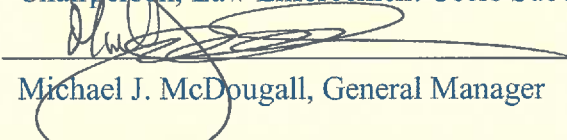
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9-1-1 FIRE
POLICE
MEDICAL



Michael J. McDougall
General Manager

COMMUNICATIONS OPERATIONS LAW ENFORCEMENT POLICY

Policy No. 4332	Date Issued: February 18, 1998
Section: 4300 – Radio Procedures	Date Revised: January 8, 2001
	Date Reviewed: March 6, 2006
Accreditation Standards: None	
SUBJECT: PREVIOUS INCIDENT INFORMATION	
APPROVED:	 _____ Chairperson, Law Enforcement Users Subcommittee
APPROVED:	 _____ Michael J. McDougall, General Manager

1.0 Policy

1.1 The computer aided dispatch (CAD) system has the ability to display previous incidents, if any, for the current incident based upon the incident address. The CAD system will display all types most recent to oldest, stored in the system.

2.0 Procedure

2.1 When requested by field personnel, dispatchers will broadcast to responding units the date and nature of the previous law enforcement incidents on record as displayed by the CAD system.

2.2 If there are multiple previous incidents, dispatchers will broadcast to responding units a summary of previous incidents (for example, “two previous alarm activations” or “three previous TRO violations”).