



Santa Cruz Consolidated Emergency Communications Center

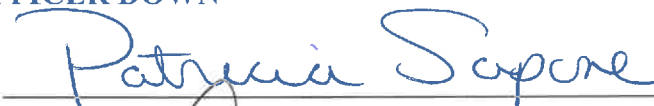
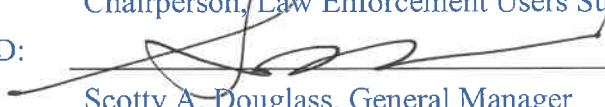
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9-1-1 FIRE
POLICE
MEDICAL



Scotty A. Douglass
General Manager

COMMUNICATIONS OPERATIONS LAW ENFORCEMENT POLICY

Policy No. 4205	Date Issued: May 14, 2007
Section: 4200 – Officer Safety	Date Revised: September 14, 2009
Accreditation Standards: None	
SUBJECT: OFFICER DOWN	
APPROVED:	 _____ Chairperson, Law Enforcement Users Subcommittee
APPROVED:	 _____ Scotty A. Douglass, General Manager

1.0 Policy

Law enforcement officers in the field may call for emergency assistance after being injured or incapacitated in some manner. The call may be broadcast over the radio channel as an “officer down”, “Code 8”, “11-99” or “940A(able)”, or from a citizen witness reporting an officer incapacitated and in distress. These calls for assistance should be treated as the highest priority of all calls. As such, dispatchers should react by dispatching any and all available law enforcement resource, including allied agencies, to the officer in distress.

2.0 Procedure

2.1 When receiving an “officer down” call, dispatchers should immediately attempt to ascertain the exact location of the officer in distress (if not already known), including the use of an emergency radio “roll call” if necessary. Dispatchers should then immediately dispatch any and all available law enforcement resource assistance to the scene of the officer down using the following procedure:

- ♦ Multi-select all county law enforcement channels by using the “Code 8” tab under the “Multi-Select” box on the radio console.
- ♦ “Code 8” tabs on the radio console should always be programmed to include; SCSO blue, SCSO red, Cabrillo, CLEMARS, SCPD blue, SCPD yellow, WPD blue, WPD yellow, CPD blue, CPD public works.

- ◆ Transmit three alert tones on all channels and broadcast “All units and stations, Code 8, officer down at (location)” and repeat. Example; “All units and stations, Code 8-officer down at Highway 9 and Graham Hill Road (repeat), responding units switch to SO Red channel”.
- ◆ Follow-up telephone requests for assistance should then be made to any and all allied agencies (depending on the location and circumstances, this may include CHP, State Parks, State Parole, State Fish and Game, FBI, etc).
- ◆ All responding units should then be updated to changing circumstances and descriptions while on the SO Red channel.
- ◆ Fire and EMS personnel should be immediately dispatched to the scene to stage until it is safe to render aid.

2.2 Dispatchers should then attempt to gain further information for broadcasting including:

- ◆ The nature of the injuries or incapacitation (ie; officer shot, hit by vehicle, etc).
- ◆ The number of officers injured.
- ◆ Any suspect (or vehicle) descriptions, weapons and direction of travel.

2.3 Dispatchers should always ensure that all User field supervisors are aware of any officer down call as soon as possible.