



Santa Cruz Consolidated Emergency Communications Center



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9-1-1 FIRE
POLICE
MEDICAL



Michael J. McDougall
General Manager

COMMUNICATIONS OPERATIONS LAW ENFORCEMENT POLICY

Policy No. 4201	Date Issued: June 1, 1996
Section: 4200 – Officer Safety	Date Reviewed: January 9, 2006
Accreditation Standards: None	
SUBJECT: OFFICER SAFETY	
APPROVED: 	_____
Chairperson, Law Enforcement Users Subcommittee	
APPROVED: 	_____
Michael J. McDougall, General Manager	

The safety of the officer in the field will always be a primary concern of all dispatchers.

To assist officers' in performing their duties safely, dispatchers must advise officers of all circumstances presenting risk to them and the persons involved in an incident as soon as the information is available. These include, but are not limited to, the location of all persons involved, all weapons involved or at the scene, threatening remarks made by reporting parties or others, warrants and records information on involved persons and their attitude as perceived by dispatchers.

Every contact between officers and the public is potentially dangerous.

Dispatchers will assist officers in the performance of their duties by giving prompt notice of any status changes in an incident before the officers' arrival.

Dispatchers will notify responding units of conflicting reports of the location or scope of incidents, activities of citizens at the scene, (potential for violence, fires, or performing first aid), and abnormal traffic conditions.

Dispatchers will broadcast all officer safety information over the appropriate radio frequencies.