## **SANTA CRUZ REGIONAL 9-1-1**



495 Upper Park Road, Santa Cruz, California 95065 831.471.1000 Fax 831.471.1010 Dennis Kidd, General Manager

## COMMUNICATIONS PERSONNEL POLICY/PROCEDURE

Policy No. 1175 Date Issued: April 21, 1994

Section: 1000 – Personnel Policies Date Revised: February 28, 2019

Accreditation Standards:

SUBJECT: ON-CALL DUTY PAY

APPROVED: all last

Board Chairperson

- 1.0 On-call duty is defined as the requirement by the Authority for an employee to leave a phone number where the employee may be reached during off-duty hours, or carry a pager during off-duty hours, and the employee must be available to report to work within a one (1) hour period from receiving a call to return to duty.
  - 1.1 On-call assignments shall be approved by the General Manager in advance.
  - 1.2 Operations Supervisors may modify an on-call assignment, without prior approval, as long as the total number of on-call hours assigned does not increase.
- 2.0 Non-exempt represented personnel assigned on-call duty shall be compensated at a rate of pay set forth within the Memorandum of Understanding for the period of on-call assignment.
- 3.0 Unrepresented personnel assigned on-call duty shall be compensated at a rate of three dollars (\$3.00) per hour for the period of the on-call assignment.
  - 3.1 An on-call, unrepresented employee who is called back to duty shall be considered on-call until he/she reaches the facility. Travel time to the facility shall not be considered time worked.
  - 3.2 Time worked shall be deducted from the pre-approved on-call hours to determine appropriate on-call pay.

Policy No. 1175 Page 1 of 1