



Santa Cruz Consolidated Emergency Communications Center

495 Upper Park Road
Santa Cruz, California 95065
(831) 471-1000 Fax (831) 471-1010

9-1-1 FIRE
POLICE
MEDICAL



Michael J. McDougall
General Manager

COMMUNICATIONS ADMINISTRATIVE POLICY/PROCEDURE

Policy No. 291 Date Issued: August 17, 2006
Section: 200 – Administrative Policies Date Revised:
Accreditation Standards: CALEA 2.1.5

SUBJECT: MISSION STATEMENT

APPROVED:


Michael J. McDougall, General Manager

1.0 Policy

A mission statement is a crucial strategic element in planning for organizational success. A mission statement defines organizational purpose and is the framework for exercising judgment and interpreting policies and procedures.

In order to provide such a framework, the Authority has established the following mission statement.

2.0 Mission Statement

The Santa Cruz Consolidated Emergency Communications Center is dedicated to serving as the vital link between the public and public safety organizations through *responsiveness* and *technical excellence* while in *partnership* with its Users and employees.