



USERS

COMMITTEE MEETING

AGENDA

MONDAY, May 13, 2024

1400 hours

SCR9-1-1 Conference Room
495 Upper Park Road, Santa Cruz

- 1.0 CALL TO ORDER
- 2.0 ROLL CALL/INTRODUCTIONS
- 3.0 CONSIDERATION OF LATE ADDITIONS OR CORRECTIONS TO THE AGENDA
- 4.0 APPROVE MINUTES OF MARCH 11, 2024 MEETING
- 5.0 PUBLIC COMMENTS – Any person may address the Users Committee during its Public Comments period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Public Comments. All Public Comments must be directed to an item not listed on today’s Regular Agenda. Users Committee members will not take action or respond immediately to any Public Comments presented, but may choose to follow up at a later time, either individually, or on a subsequent Users Committee Agenda.
- 6.0 REGULAR AGENDA
 - 6.1 Systems Division Update - Status Reports (Bloss)
 - 6.1.1 Motorola CAD Upgrade
 - 6.2 Coordination on Major Events Involving Fire and Law – Discuss (All)
 - 6.3 CAD/Mobile (Bloss)
 - 6.3.1 Mobiles
 - 6.3.2 Dashboards & Reports
- 7.0 OTHER ISSUES
 - 7.1 FY 24/25 Budget Update – Uchida
 - 7.2 Users Meeting Schedule - Uchida
- 8.0 CORRESPONDENCE
- 9.0 ROUND TABLE
- 10.0 ADJOURNMENT AND NEXT MEETING

The next meeting is scheduled for Monday, **July 8, 2024** at 1400 hrs, immediately following the Law Users Subcommittee meeting.





USERS COMMITTEE MEETING

MINUTES

March 11, 2024

1.0 CALL TO ORDER

Nee called the meeting to order at 1400 hours.

2.0 ROLL CALL/INTRODUCTIONS

A sign-in sheet was circulated and introductions were made.

Present:

USERS:

<u>Agency</u>	<u>Present</u>	<u>Absent</u>
Law:		
Capitola PD	Sgt. Brantly Sandretti	
Hollister PD	Capt. Eric Olson	
San Benito SO		Sgt. Bryan Penney
Santa Cruz PD	Lt. Gregg Crofts DC Jose Garcia	
Santa Cruz SO	Lt. Shon Leonetti	
Watsonville PD		Capt. Donny Thul
Fire:		
Boulder Creek		Chief Mark Bingham
Central FPD	Chief Jason Nee DC Anthony Cefaloni	
Felton		Chief Robert Gray
Hollister		Captain Norman Fisher BC James Rossi DC Ryan Reber
Santa Cruz		
Scotts Valley/B40	Chief Mark Correira	
Watsonville		Chief Tom Avila
Zayante		Chief Dan Walters
SC/SB AMR	Jeremy Boston	
SC/SB HSA/EMS		Kris Mangano Greg Benson BC Valerie Watts
CAL Fire		

SCR911: Amethyst Uchida, Stephanie French, Wolff Bloss, and Ashley Baldwin

OTHERS: Danielle Long and James Russell, Santa Cruz County Behavioral Health

3.0 CONSIDERATION OF LATE ADDITIONS OR CORRECTIONS TO THE AGENDA

Uchida requested Item 7.1 be moved to the top of the agenda.

4.0 APPROVE MINUTES OF FEBRUARY 12, 2024 MEETING

With a motion by Leonetti and second by Crofts, the minutes of February 12, 2024 were

approved.

5.0 PUBLIC COMMENTS

None.

6.0 REGULAR AGENDA

6.1 Systems Division Update – Status Reports

6.1.1 Motorola CAD Upgrade

Bloss reported all of the hardware is on site for the upgrade. The electrical work has been completed and we are now waiting on the software from Motorola. It is still unknown which version of CAD we will be going to but it will be the 4.6.14 version or later. Uchida noted, once the version is known, documents will be distributed to the various groups. She informed the group there are some upcoming CJIS security policy changes and one of Motorola's future releases may facilitate the changes that need to be made for CJIS compliance.

6.2 Coordination on Major Events Involving Fire and Law – Discuss

No report.

6.3 CAD/Mobile

6.3.1 Mobiles

Bloss reported there is still work being done with SCSO on smoothing out the process of deploying mobile maps.

6.3.2 Dashboards & Reports

This is a standing item on the agenda to remind Users to request any dashboards or reports needed.

7.0 OTHER ISSUES

7.1 Mobile Crisis Response – James Russell & Danielle Long

Russell gave an update on the upcoming implementation of the Mobile Crisis Response Team. He noted the Family Services Agency has been contracted with for after hours. The State had issued a mandate that the Mobile Crisis Response Team was to be up and running by January and so having a team that addresses behavioral health needs as soon as possible is important. Additional add-ons can be built on over time. Russell informed the group they will be discussing, with the Chiefs groups, what would necessitate a law response and this will require some MOUs. Long reported that they are looking at some mobile dispatch apps that would be used for their teams. In the beginning, the 800 number will be used while determining the dispatch component. Additional conversations will be had with NetCom about calls coming through the communications center. Russell reported the hope is, initially, there will be a team based in the City of Santa Cruz and City of Watsonville. Long informed the group that the Mental Health Liaisons will still be partnered with their law enforcement agencies. Russell noted the anticipated start date will not be until after eight hires. Long confirmed the team will not be responding to hospitals and cannot rescind holds or write holds. There will be a licensed clinician on call for the evening hours and, on weekends, the licensed clinician will need to support. He reported the teams expected response time for an on-scene request is mandated by the

State to be one hour for a city region and two hours for a rural region. He would like to see the response time, if the crew is available, to be 15 minutes or less in most areas of the County. Long informed the group that, according to the terms of this grant, the team cannot co-respond with law enforcement. French inquired about the determination of how to triage these calls and Russell responded it is not a “shall” at this time but AB988 will probably make it a “shall” by 2030. Russell informed the group that Pacific Clinics will embed in Watsonville Hospital and this will be the go-to location, in the future, for youth on 5855s.

8.0 CORRESPONDENCE

None.

9.0 ROUND TABLE

None.

10.0 ADJOURNMENT / NEXT MEETING

The meeting adjourned at 1418 hours. The next regularly scheduled meeting will be Monday, **May 13, 2024** at 1400 hours.

Minutes by: Beth Wann, SCR911 Office Supervisor