



USERS

COMMITTEE MEETING

AGENDA

MONDAY, March 11, 2024

1400 hours

SCR9-1-1 Conference Room

495 Upper Park Road, Santa Cruz

- 1.0 CALL TO ORDER
- 2.0 ROLL CALL/INTRODUCTIONS
- 3.0 CONSIDERATION OF LATE ADDITIONS OR CORRECTIONS TO THE AGENDA
- 4.0 APPROVE MINUTES OF FEBRUARY 12, 2024 MEETING
- 5.0 PUBLIC COMMENTS – Any person may address the Users Committee during its Public Comments period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Public Comments. All Public Comments must be directed to an item not listed on today’s Regular Agenda. Users Committee members will not take action or respond immediately to any Public Comments presented, but may choose to follow up at a later time, either individually, or on a subsequent Users Committee Agenda.
- 6.0 REGULAR AGENDA
 - 6.1 Systems Division Update - Status Reports (Bloss)
 - 6.1.1 Motorola CAD Upgrade
 - 6.2 Coordination on Major Events Involving Fire and Law – Discuss (All)
 - 6.3 CAD/Mobile (Bloss)
 - 6.3.1 Mobiles
 - 6.3.2 Dashboards & Reports
- 7.0 OTHER ISSUES
 - 7.1 Mobile Crisis Response – James Russell & Danielle Long
- 8.0 CORRESPONDENCE
- 9.0 ROUND TABLE
- 10.0 ADJOURNMENT AND NEXT MEETING

The next meeting is scheduled for Monday, **May 13, 2024** at 1400 hrs, immediately following the Law Users Subcommittee meeting.





USERS COMMITTEE MEETING MINUTES

February 12, 2024

1.0 CALL TO ORDER

Nee called the meeting to order at 1404 hours.

2.0 ROLL CALL/INTRODUCTIONS

A sign-in sheet was circulated and introductions were made.

Present:

USERS:

<u>Agency</u>	<u>Present</u>	<u>Absent</u>
Law:		
Capitola PD	Capt. Sarah Ryan	
Hollister PD	Capt. Eric Olson	
San Benito SO		Sgt. Bryan Penney
Santa Cruz PD	Lt. Gregg Crofts	
Santa Cruz SO		Lt. Shon Leonetti
Watsonville PD		Capt. Donny Thul
Fire:		
Boulder Creek		Chief Mark Bingham
Central FPD	Chief Jason Nee DC Anthony Cefaloni	
Felton		Chief Robert Gray
Hollister		Captain Norman Fisher BC James Rossi DC Ryan Reber
Santa Cruz		
Scotts Valley/B40	Chief Mark Correira	
Watsonville		Chief Tom Avila
Zayante		Chief Dan Walters
SC/SB AMR		Jeremy Boston
SC/SB HSA/EMS	Greg Benson	Kris Mangano

CAL Fire

BC Valerie Watts

SCR911: Amethyst Uchida, Stephanie French, Wolff Bloss, Ashley Baldwin, and PJ Garza

OTHERS:

3.0 CONSIDERATION OF LATE ADDITIONS OR CORRECTIONS TO THE AGENDA

None.

4.0 APPROVE MINUTES OF NOVEMBER 13, 2023 MEETING

With a motion by Croft and second by Correira, the minutes of November 13, 2023 were approved.

5.0 PUBLIC COMMENTS

None.

6.0 REGULAR AGENDA

6.1 Systems Division Update – Status Reports

6.1.1 Motorola CAD Upgrade

Bloss provided an update on the upcoming CAD upgrade and noted Motorola is still working on the software piece of it. The upgrade will include a new mobile mapping engine as well as some new dispatcher tools. French added that there will be the ability to see when other units become available in the system as they get closer to a call which will lead to better diversion decisions.

6.2 Coordination on Major Events Involving Fire and Law – Discuss

French reported that things went fairly well in Santa Cruz County during the most recent storms. The Fire/EMS Task Team is discussing the implementation of the zone coordinator as that piece could have gone more smoothly. San Benito/Hollister had a swift water rescue, unrelated to the storm, and there were some challenges getting outside resources which will be reviewed at the Fire/EMS Task Team level.

6.3 CAD/Mobile

6.3.1 Mobiles

No update.

6.3.2 Dashboards & Reports

Uchida reminded the group that this is a standing item in order for anyone to make a report request, including dashboard-style reports.

7.0 OTHER ISSUES

7.1 Presentation of 2023 Annual Report

Staff presented the 2023 Annual Report and copies were distributed.

7.2 Users Survey Results

Uchida reviewed the Users Survey results which are included in the 2023 Annual Report.

7.3 Standards of Excellence

Garza reviewed the 2023 Standards of Excellence information which is included in the 2023 Annual Report.

7.4 Preliminary Budget FY 2024/25

Uchida reviewed a FY 24/25 preliminary budget with the group but cautioned that the current MOU expires June 30 and negotiations still need to happen. At the Board of Director's direction, this preliminary budget does not include any COLAs and could change before May, following negotiations.

8.0 CORRESPONDENCE

None.

9.0 ROUND TABLE
None.

10.0 ADJOURNMENT / NEXT MEETING
The meeting adjourned at 1457 hours. The next regularly scheduled meeting will be Monday, **March 11, 2024** at 1400 hours.

Minutes by: Beth Wann, SCR911 Office Supervisor