



Santa Cruz Consolidated Emergency Communications Center

495 Upper Park Road
Santa Cruz, California 95065
(831) 471-1000 Fax (831) 471-1010



Scotty A. Douglass
General Manager

9-1-1 FIRE
POLICE
MEDICAL

COMMUNICATIONS OPERATIONS FIRE SERVICE POLICY

Policy No. 5570

Date Issued: June 1, 1996

Section: 5500 – Mutual Aid

Date Revised: September 14, 2009

Accreditation Standards: None

SUBJECT: INTER-DISPATCH CENTER COORDINATION

APPROVED:

Chairperson, Fire Service Users Subcommittee

APPROVED:

Scotty A. Douglass, General Manager

It is critical that dispatchers relay any known scene safety or security information to allied agencies outside of NetCom jurisdiction, including but not limited to: wires down, suspicious circumstances, suspected criminal activity, injured or trapped persons, the existence of weapons or other hazards, or the response of other agencies.

Dispatchers should also keep allied agencies apprised of changing circumstances as information becomes available (similar to notifying field units).