



# Santa Cruz Consolidated Emergency Communications Center

495 Upper Park Road  
Santa Cruz, CA 95065  
(831) 471-1000 Fax (831) 471-1010



Michael J. McDougall  
General Manager

## COMMUNICATIONS OPERATIONS FIRE SERVICE POLICY

**Policy No.** 5510

**Date Issued:** June 1, 1996

**Section:** 5500 – Mutual Aid

**Date Revised:** January 10, 2005


**Accreditation Standards:** CALEA 6.2.1

**SUBJECT: SECOND, THIRD, AND GREATER ALARM ASSIGNMENTS**

**APPROVED:**

  
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Chairperson, Fire Service Users Subcommittee

**APPROVED:**

  
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Michael J. McDougall, General Manager

Any greater alarm assignment can be requested by any Incident Commander (IC). When requesting any greater alarm assignment, IC's will specify the following:

- The type of greater alarm (for example, second alarm, medical)
- The alarm response location (for example, to the scene, staging area, etc.)
- The response code (code 2 or code 3)

### Dispatch Procedure

- Page the response.
- Broadcast:
  - Apparatus assignments  
(Second, Third, Fourth, Fifth, etc.) alarm for (requesting agency) for (incident type and brief description) at (incident location)
- Cross streets or staging area
- IC and command and tactical frequencies (if known)
- Time

After units are en route, dispatchers and IC's will confirm which units are responding on the command channel. If units are responding out of their local jurisdiction their Duty Officer

will be notified in accordance with Policy No. 5620 (Duty Officer Notification).

Notify the Area Fire Coordinator (CDF) of any 3<sup>rd</sup> or greater alarm assignments.