



Santa Cruz Consolidated Emergency Communications Center



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Michael J. McDougall
General Manager

9-1-1 FIRE
POLICE
MEDICAL

COMMUNICATIONS OPERATIONS FIRE SERVICE POLICY

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| Policy No. 5315 | Date Issued: June 1, 1996 |
| Section: 5300 – Radio Procedures | Date Revised: August 1, 2005 |
| Accreditation Standards: None | |
| SUBJECT: ACKNOWLEDGMENT | |
| APPROVED: |  |
| | Chairperson, Fire Service Users Subcommittee |
| APPROVED: |  |
| | Michael J. McDougall, General Manager |

Upon dispatch, responding units will broadcast their unit number and status, for example: "Engine 4312, responding". Units equipped with MDC's shall use them to make status changes, except when responding into a neighboring agency that does not utilize MDCs.

Dispatchers will acknowledge unit status change radio transmissions with the unit's identifier and the time.

When arriving units provide a size up, dispatchers will repeat as much of the information as possible for the benefit of other responding units. This broadcast will conclude with the arrival time.

When a Duty Chief, or "03" unit, is identified, dispatchers will direct additional or updated information to the Duty Chief until the Incident Commander is identified or dispatchers are otherwise advised.

Roll Call

A "roll call" is a tool that can be used to effectively manage radio traffic and prevent units from transmitting simultaneously thus making radio traffic inaudible. When multiple units are dispatched on a single incident and responding concurrently, dispatchers may conduct a