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9-1-1 FIRE
POLICE
MEDICAL

COMMUNICATIONS TECHNICAL POLICY/PROCEDURE

Policy No.: 3022
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APPROVED:


General Manager, SCCECC

SUBJECT: CAD SECURITY LEVELS

1.0 Purpose

- 1.1 To establish minimum CAD security levels for CAD users.
- 1.2 To establish authority and responsibility for changes to CAD security levels.
- 1.3 To properly document changes in CAD security levels.

2.0 Minimum CAD Security Levels

2.1 Eleven (11) basic CAD user groups have been defined as follows:

Dispatcher II	NetCom Public Safety Dispatcher
Dispatcher III	NetCom Senior Public Safety Dispatcher
Supervisor	NetCom Operations Supervisor
GGM Team	NetCom GGM Team
Config. Team	NetCom CAD Configuration Team
Sys. Admin.	NetCom Systems Coordinator
REM User I LE	Remote Law Enforcement User, lower level of security
REM User II LE	Remote Law Enforcement User, higher level of security
REM User I FS	Remote Fire Service User, lower level of security
REM User II FS	Remote Fire Service User, higher level of security
REM EOC	Remote User, Emergency Operations Center

2.2 The minimum security level for each user group is defined by the CAD Security Levels charts on the following pages.

2.3 Personnel security level templates have been established for each of the identified user groups at the minimum security level.

2.3.1 The only user groups to receive an access level of "S" are:

Supervisor	NetCom Operations Supervisor
Config. Team	NetCom CAD Configuration Team
Sys. Admin.	NetCom Systems Coordinator

2.4 CAD console security levels will all be set at maximum levels. The security level of the person signing on to the workstation will determine the security level of that workstation.

3.0 Authority and Responsibility

3.1 CAD security levels may be increased for individuals who have attained an advanced level of training.

3.1.1 A CAD Configuration Team member must verify the individual's advanced level of training.

3.2 CAD security level changes will be implemented by a CAD Configuration Team member.

3.2.1 The CAD Configuration Team member with responsibility for the discipline requiring the security level change will make the change him/herself.

4.0 Documentation

4.1 All CAD security level changes will be documented according to Policy No. 3021 (CAD Configuration Changes).

CAD SECURITY LEVELS

	AB	AP	CC	CD	CL	CP	CR	CS	CT	CU	CV	DO	DS	FM	FR	GI	IC	ID	II	IN	IO	IR	IS	IT	
Dispatcher II		0	4	0	0	0	0	4	0	0	0	0	4	4	4	4	4	4	4	4	4	4	4	4	4
Dispatcher III		0	4	0	0	0	0	4	0	0	0	0	4	4	4	4	4	4	4	4	4	4	4	4	4
Supervisor		0	4	0	0	0	0	4	0	0	0	0	4	4	4	4	4	4	4	4	4	4	4	4	4
GGM Team		0	4	0	0	0	0	4	0	0	0	0	4	4	4	4	4	4	4	4	4	4	4	4	4
Config. Team		4	4	0	0	0	0	4	0	0	0	0	4	4	4	4	4	4	4	4	4	4	4	4	4
Sys. Admin.		4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
REM User I LE		0	0	0	0	0	0	1	0	0	0	0	4	4	0	0	4	0	0	1	0	4	4	0	0
REM User II LE		0	0	0	0	0	0	1	0	0	0	0	4	4	0	0	4	0	0	1	0	4	4	0	0
REM User I FS		0	0	0	0	0	0	1	0	0	0	0	4	4	0	0	4	0	0	1	0	4	4	0	0
REM User II FS		0	0	0	0	0	0	1	0	0	0	0	4	4	0	0	4	0	0	1	0	4	4	0	0
REM EOC		0	0	0	0	0	0	1	0	0	0	0	4	4	0	0	4	0	0	1	0	4	4	0	0

CAD SECURITY LEVELS

	IU	IV	KC	KE	KF	KI	KL	KM	KN	KP	KQ	KT	KU	LD	LL	LU	MC	MM	MN	MQ	MR	MS	NT	ON
Dispatcher II	4	4	4	4	4	4	1	4	1	1	4	4	4	4	4	4	4	0	4	0	4	0	0	4
Dispatcher III	4	4	4	4	4	4	1	4	1	1	4	4	4	4	4	4	4	0	4	0	4	0	0	4
Supervisor	4	4	4	4	4	4	1	4	1	1	4	4	4	4	4	4	4	0	4	0	4	0	0	4
GGM Team	4	4	4	4	4	4	1	4	1	1	4	4	4	4	4	4	4	0	4	0	4	0	0	4
Config. Team	4	4	4	4	4	4	1	4	1	1	4	4	4	4	4	4	4	0	4	0	4	0	4	4
Sys. Admin.	4	4	4	4	4	4	4	4	4	1	4	4	4	4	4	4	4	4	4	4	4	4	4	4
REM User I LE	0	0	0	0	4	0	1	4	1	1	4	0	0	4	4	4	0	0	4	0	4	0	0	4
REM User II LE	0	0	0	0	4	0	1	4	1	1	4	0	0	4	4	4	0	0	4	0	4	0	0	4
REM User I FS	0	0	0	0	4	0	1	4	1	1	4	0	0	4	4	4	0	0	4	0	4	0	0	0
REM User II FS	0	0	0	0	4	0	1	4	1	1	4	0	0	4	4	4	0	0	4	0	4	0	0	0
REM EOC	0	0	0	0	4	0	1	4	1	1	4	0	0	4	4	4	0	0	4	0	4	0	0	0

CAD SECURITY LEVELS

	PM	PU	QA	QB	QD	QG	QH	QI	QM	QN	QP	QR	QS	QV	QW	RC	RE	RF	RI	RM	RP	RQ	RU	SF
Dispatcher II	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	1	1	4	4	1	4	4	4
Dispatcher III	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Supervisor	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
GGM Team	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Config. Team	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Sys. Admin.	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
REM User I LE	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	1	0	0	4
REM User II LE	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	0	0	0	4	1	0	0	4
REM User I FS	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	4	0	0	0	4
REM User II FS	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	4	0	0	0	4
REM EOC	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	4	1	0	0	4

CAD SECURITY LEVELS

	SM	SS	SV	SW	TN	TU	UF	UO	US	UX	VA	VC	VO	VS	VU	WH	WT	1	2	3	4	5	6	7	
Dispatcher II	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	1	0	1	0	0	1	1	
Dispatcher III	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	1	0	1	0	0	1	1	
Supervisor	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	1	0	1	0	0	1	1	
GGM Team	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	0	1	4
Config. Team	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	1	0	4	0	0	4	1	
Sys. Admin.	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
REM User I LE	4	4	4	0	0	0	0	0	0	0	0	0	0	4	0	4	0	1	0	1	0	0	1	1	
REM User II LE	4	4	4	0	0	0	4	0	0	0	0	0	0	4	0	4	0	1	0	1	0	0	1	1	
REM User I FS	4	4	4	0	0	0	0	0	0	0	0	0	0	4	0	4	0	1	0	1	0	0	1	1	
REM User II FS	4	4	4	0	0	0	0	0	0	0	0	0	0	4	0	4	0	1	0	1	0	0	1	1	
REM EOC	4	4	4	0	0	0	0	0	0	0	0	0	0	4	0	4	0	1	0	1	0	0	1	1	

CAD SECURITY LEVELS

	8	9	10	11	12	13	14	15	16	17	18	21	22	24	25	26	27	28	29	31	32	33	34	35	
Dispatcher II	1	1	1	1	1	1	1	1	1	0	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
Dispatcher III	1	1	1	1	1	1	1	1	1	0	1	1	1	1	1	1	1	1	1	1	1	1	1	3	1
Supervisor	1	1	1	1	1	1	1	1	1	0	1	1	1	1	1	1	1	1	1	1	1	1	1	3	1
GGM Team	1	1	1	1	1	1	1	1	1	0	4	1	1	1	1	1	1	1	1	1	1	1	1	4	1
Config. Team	4	4	4	4	4	1	1	4	4	0	4	4	4	4	4	4	4	4	1	4	4	4	4	4	1
Sys. Admin.	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
REM User I LE	1	1	1	1	1	1	1	1	1	0	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
REM User II LE	1	4	1	1	2	1	1	1	4	0	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
REM User I FS	1	1	1	1	1	1	1	1	1	0	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
REM User II FS	1	1	1	1	2	1	1	1	1	0	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
REM EOC	1	1	1	1	1	1	1	1	1	0	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1

CAD SECURITY LEVELS

	36	37	39	40	41	42	44																															
Dispatcher II	1	3	1	1	1	1	1																															
Dispatcher III	1	3	1	1	1	1	1																															
Supervisor	1	3	1	1	1	1	1																															
GGM Team	1	3	1	1	1	1	1																															
Config. Team	4	4	1	1	4	4	4																															
Sys. Admin.	4	4	4	4	4	4	4																															
REM User I LE	1	1	1	1	1	1	1																															
REM User II LE	1	1	1	1	1	1	1																															
REM User I FS	1	1	1	1	1	1	1																															
REM User II FS	1	1	1	1	1	1	1																															
REM EOC	1	1	1	1	1	1	1																															