

Responses to Questions Submitted in Regards to Santa Cruz Regional 9-1-1's Radio Console Replacement RFP 2010-002

QUESTIONS	ANSWERS
Submitted by BOSCH Security Systems Inc.	
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6.1 Console System	
Please clarify "must not require any change to existing infrastructure".	The infrastructure referred to in this section pertains to the existing radio equipment and the means by which it is controlled from the console.
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6.1.1.1 Dispatch Center	
(re Motorola Premier CAD V6.6.8) Will this CAD interface be on the same work station as the dispatch console or a separate work station? Please describe the actual CAD operation expected.	No. The Motorola PremierCAD system resides on a separate work station. There is no direct operational connection between CAD and the console.
(re Positron Viper 3.0/POWER911 5.3) Will the Positron Viper phone system be on the same screen and work station as the dispatch console? Please describe the operation expected.	No. The Positron system resides on a separate work station. The console operation and Positron operation are separate. The only integration required is to the headset as described in section 6.1.2.4 in the RFP (and modified section 6.1.2.4 in the RFP Addendum).
(re multi-channel select function for "Be on the lookout" messages) Please describe the functionality of the "Be on the lookout" messages.	"Be on the lookout" messages are broadcast messages sent to all local law enforcement agencies. Dispatchers can choose pre-configured multi-select options to allow simultaneous transmission on multiple radio resources. For instance, with one click to Select a pre-programmed multi-select, a dispatcher can broadcast an alert to all law users on SO Blue, SO Red, SCPD Blue, CPD Blue and WPD Blue simultaneously.
(re Zetron Paging Terminal Model 25) Will the fire station alerting system be on the same work station as the dispatch console or a separate work station? Please describe the operation expected.	No. The Zetron encoder is housed in the radio equipment room. The Zetron is accessed remotely by the CAD system via a serial interface.

Submitted by C4i	
SECTION 6.1.1.1	
<p>Please provide details of the CALFIRE Intercom. What type of circuit does this run over? Is this a PTT circuit?</p>	<p>The CAL FIRE intercom runs over a landline leased from AT&T between the CAL FIRE PSAP located in Felton and the SCR911 PSAP located in Santa Cruz. It is a 2-wire audio circuit with no PTT OR Other signaling. It connects the SCR911 dispatch console with the CAL FIRE dispatch console for the sole purpose of conversing between the two console positions.</p>
<p>Can you provide a contact at Voice Print to obtain technical interface capability of the existing recorder?</p>	<p>Yes. The technical resource is Scott Bindas Vice President - Support Services Voice Print International, Inc. Tel: 1.732.938.6667 x8040 Email: SBindas@VPI-corp.com</p>
<p>What paging formats/tones are required? Can you provide a listing of the current paging capability?</p>	<p>The paging format is Two-Tone using the Motorola Tone Groups of 1 through 6. Related documents "Motorola Tone Code Scheme.pdf" and "Netcom Paging Code Tones.pdf" are published in conjunction with this document to provide specific information on schema and tones.</p>
SECTION 6.1.3.2	
<p>It was discussed at the pre-bid meeting that MDC or Fleet-Sync signaling shall be provided. Is this a requirement? If so, how many channels will require signaling with the delivered system? Please identify the channels that will use Unit ID functions.</p>	<p>This is a requirement that all of our Fire and Law dispatch radio channels shall be capable of identifying the field radio unit who is transmitting. A list of all existing channels which connect to the existing console system was published on our website as "Appendix D: Console Channel List". That document further includes a column stating whether the signaling is mandatory for each</p>

	<p>specific channel (20 are listed as mandatory). For the purposes of expansion plan on an additional 2 channels requiring this decoding, for a total of 22 required channels. This functionality shall be accessible from every radio console position.</p>
SECTION 6.1.7	
<p>Is "Free-Seating" required that will allow an operator to logon to any position and have their appropriate configuration available without having to transfer files or personalities to all positions?</p>	<p>Yes, this is required. Operators at Santa Cruz Regional 9-1-1 can sit at multiple console positions in a single shift and must be able to access their configurations. Note that it is likely we will standardize on a base set of configurations which dispatchers may load depending on their assigned position and/or functionality on any given shift.</p>